

Martorell, 30th March 2021

Solé, S.A. is a company whose main activity is the marinization of engines and generator sets (design, manufacture, assembly and marketing), in addition to the distribution of spare parts and accessories for marine propulsion.

The present Quality Policy stems from the Core Values and Objectives of Solé, S.A., by which we must be identified and highlighted in our professional sector:

- SERVICE: quick delivery of our products, speed of response to our customers.
- **QUALITY:** high durability customized product, reduction of non-quality.
- **EXPERIENCE:** high professional knowledge of the industry: product, market and regulations.
- **INNOVATION:** competitive market adaptation, projecting new products and technologies.

Solé Management is committed to establish the means and resources necessary for the fulfilment of the applicable requirements and the objectives described based on the following actions and strategies:

- **Training:** to ensure the participation of all workers in training actions which allow for optimal professional growth and personal fulfilment, impacting on the growth of the involvement, welfare and technical knowledge of the staff.
- **Customer satisfaction:** promote the identification of market needs and new business opportunities. To give a close, professional and personalized treatment, and to provide the appropriate technical and commercial support.
- **Continuous improvement:** to raise awareness and involve all workers in periodically submitting improvement proposals which make our company more efficient, safe and sustainable, in order for our brand to be associated with innovative, durable and best quality products.
- Work environment: training and informing staff about the safety guidelines and conditions required to work in our company. Promote and reward healthy relationships among workers. Provide communication skills in the prevention or resolution of conflicts with customers and suppliers.
- **Environment:** to report on the protocols established in waste management, as well as to define concrete actions to optimize resources and reduce waste in all the activities of the organization.

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